**Muni Balachandra C**

**Test Lead**

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*PERSONAL PROFILE*

**10.6** Years of I.T. experience, within that **9+** years in both Manual & Automation Testing and **1.5** Years in Development.

* Extensively used automated tools like **QTP**, **QC**, **UFT** and **ALM**.
* Expertise in **SAP Testing** of **SD, MM, WM** and **GATP** related Business scenarios.
* Expertise in Automating **SAP, Web** and **Legacy systems** using **QTP**.
* Good experience in **Mobile Application Testing** (Multilingual Web Testing) using **SilkMobile**.
* B1 Visa, US Stamped and valid till Apr 2020**.**
* **8 years’** experience in **Retail Domain** for a prestigious customer **OfficeMax** during the period 2006 to present.
* Good Knowledge in **Web Service Testing**.
* Looking for a challenging position as Individual Contributor, Test Lead, and Test Architect position offering challenges, and career development opportunities

*PROFESSIONAL SUMMARY*

* Excellent knowledge in Requirement Analysis, Requirement Traceability Matrix, Test Strategy, Test Plan, Test Cases to cover all functionality, Test Execution, Defect Management, Defect Log/ Tracking, and Reporting.
* Hands on **SAP Testing** Experience on different modules in R/3, **ECC like SD**, **MM and WM** and also various key business processes such as **OTC**, **P2P**, **ATP**, **Yard Mgmt.**, **STO**, and so on.
* Comprehensive Testing Experience of IDOC’s and Interface Testing between Legacy Systems and SAP.
* Extensive experience in development of Automation test scripts in **Keyword Driven** and **Data Driven Frameworks** using QTP for SAP R/3 and Web based applications.
* Proficient in using **Quality Centre** for Requirements Management, Test Planning, and Defect Tracking.
* Managed both Onsite and Offshore teams allocating work with coordinated team effort.
* Created necessary documentation, and trained testing team to understand the requirements to perform application testing.
* Ability to meet deadlines and handle pressure coordinating multiple tasks.
* Managed QA teams ranging from 4 to 8 QA software testers handling all testing activities on project.
* Able to prioritize, multitask, work independently and in a team.
* Responsible for mentoring individuals to maximize levels of productivity, while forming cohesive team environments.
* Organized status meetings and coordinated fixes with the development team.

*PROFESSIONAL EXPERIENCE*

* **Test Lead**

Quinnox Consultancy Services Ltd.

*Bangalore, India.*

*Privately held; 1400+ employees; Technology Services and Business firm*

*Sep 2005 to Present (8 years 7 months)*

**Served positions:**

**Current Position: Test Lead**

Quinnox Consultancy Services Ltd.

*Jul 2010 to Present (4 years)*

**Current Responsibilities:**

* Currently have been working on project Cross Company Sourcing which is integration project between OfficeDepot and OfficeMax
* Leading a team of 4 to 8 team members. Working as Automation Lead for test Automation team.
* Guiding automation development in design, development of automation scripts and helping them trouble shoots the issues.
* Implemented Data Driven and Keyword Driven Frameworks and also customized as per the customer needs.
* As a team lead managing Automation projects and scope of the work includes resource estimation, resource planning, scheduling.
* Expanded Test automation coverage and created a process to do functional testing, system integration testing.

**Key Achievements:**

* Created test strategy to implement test automation across multiple departments and areas.
* Expanded Test automation coverage to other applications and created a process to do functional testing.
* Designed and Implemented End to end automation scripts to test various applications Ecommerce, SAP, AS/400.
* Recognized by Management for providing new automated solutions
* Implemented Onsite-Offshore model for deliver projects
* Conducted interviews and preparing exercises for recruitment
* Successfully Implemented Automation Frameworks.

**Previous Position: Sr. Consultant / Test Analyst**

Quinnox Consultancy Services Ltd.

*Sep 2005 to Jun 2010 (4 years 10 months)*

**Responsibilities / Key Achievements:**

* Requirement gathering and analysis.
* Identifying scenarios, preparing and executing Test Scripts.
* Test data Set-up for System Integration and Regression Testing.
* Performing testing activities like System Integration Testing (SIT) and Functional Testing.
* Interacting with Business Analyst (BA), Development team.
* Defect logging and tracking using Quality Center / Test Director.
* **Programmer**

Vee Technologies Pvt Ltd.

*Bangalore, India.*

*Jan 2003 to May 2004 (1 year 5 months)*

*EDUCATION*

* Master of Computer Applications (M.C.A) from S.V. University, Andhra Pradesh.
* Bachelor of Science (B.Sc.) from S.V. University, Andhra Pradesh.

*TECHNICAL SKILLS*

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| Automation Tools: | QuickTest Professional 10.0, LoadRunner 10.0,WinRunner |
| Test Management Tool: | Quality Center 10.0 |
| ERP: | SAP R/3 4.6C [SD, MM, WM, CRM] |
| Languages: | Visual Basic 6.0, C, Ruby, Groovy |
| Mark-up Languages: | HTML, XML, XPath, XQuery |
| Scripting languages: | VBScript, JavaScript |
| RDBMS: | MS SQL Server 2005 and Oracle 10g/9i |
| Packages: | MS Office |
| Operating Systems: | Windows 7, XP, 2003 |
| Web Servers: | IIS 7.0 |

*SELF-TAUGHT SKILLS*

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| Core Java | Learnt Core Java to leverage in Selenium and others |
| XPath, XQuery | Learnt basics of XPath, XQuery. |

*Projects*

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| Client: | OfficeMax, Illinois, USA |
| Current project: | **Cross Company Sourcing, which is integration project between OfficeDepot and**  **OfficeMax.** |
| Previous Projects: | SAP Consolidation Phase 1, 2, & 3,  SAP Automation Phase 1 & 2, Ecommerce, SAP CRM  Legacy (AS/400) Automation, Multiple Product Code  SAP Technical Upgrade, Clarify eFrontOffice 13.1/CRM6,  Order Fulfillment, Vendor Score Card II, SAP Automation |
| Duration: | Apr 2006 to Present |
| Role: | Test Lead |
| Environment: | SAP ECC, SAP WM, SAP SCM, AS/400, CRM, WebMethods, SAP Portal,  Cybersource, OrderMax, B2C (Ecommerce), B2B, UserMax. |
| Testing Tools: | UFT 11.5, ALM 11.5, QTP 10.0, Quality Center 10.0 |
| Description:  OfficeMax Incorporated is a leading provider of integrating products, solutions and services for the workplace, whether for business or at home. The OfficeMax mission is simple: We provide workplace innovation that enables our customers to work better. The company provides office supplies and paper, print and document services, technology products and solutions, and furniture to businesses and consumers. OfficeMax consumers and business customers are served by approximately 29,000 associates through OfficeMax.com; OfficeMaxWorkplace.com and Reliable.com; more than 900 stores in the U.S. and Mexico; and direct sales and catalogs. | |
| Responsibilities:   * This project was highly integrated in nature and requires knowledge of several modules and integration understanding in order to make a contribution. * Actively participated in project team meeting to gain in-depth understanding of the application to be developed and identified QA needs. * Extensively involved in reviewing the Business Requirement Document, Functional & Non-Functional Specification Documents during the Planning and Design Phase of the project * Meeting onsite stakeholders to identify end to end processes and impacted processes which need to be tested and prioritizing the processes based on the customer requirements. * Lead the development of the test scenarios and test cases based on business processes, and functional and non-functional requirements. * Involved in preparing Test Plan and Test Strategy, feasible study of scenarios for automation and automation   strategy.   * Used and maintained Quality Center to track, record, manages and provides testing status, trend analysis to the management. * Mapped requirements to the test cases to check the testing coverage of the entire functionality through the Requirements Traceability Matrix. * Implemented Data Driven Framework for SAP and Keyword Driven Framework for Web applications. * Heavily involved in Functional, Regression and System Integration Testing on cross-platform/cross functional environment. * Automated and executed test scripts for end to end scenarios to cover the complete functionality of the application * Performing and validating positive, negative, system, cross-browser testing. * Proactively escalate issues, resolved challenges and alert/communicate to the team to avoid impact/delay to test schedule. * Manage process and validate quality of deliverables produced by QA team * Lead to manage group of 4 to 8 people of offshore resources. Resource planning and resource utilization based on work forecast and I am playing a Techno Functional Lead role in team to support offshore team. * Lead Risk Analysis efforts to determine test case prioritization and to highlight key testing risks. * Provide Test Process Training (KT) Knowledge Transfer program to the project and test staff * Provide Resource Allocation, Daily Testing Status Report, and Weekly Test Report, Test Summary Report and Test Completion Report to Project Stakeholders. * Identification of OTC end to end process start from EDI orders to processing payment and posting FI documents. * Creating automation scripts for adhoc requests as quick turnaround. * Reinvented the automation framework based on the business flow and save the time in automation execution itself. * Supporting Testing CoE in PoC work. | |

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| Client: | VF Corporation, North Carolina, USA. |
| Project: | SAP Testing |
| Duration: | Sep 2005 to April 2006 |
| Role: | Sr. Consultant |
| Environment: | SAP R/3 4.7 & DB2 |
| Testing Tools: | QTP 8.2, Test Director, SAP and Web Add-ins, WinRunner |
| Description: |  |
| Project involves the automated testing of the Common Systems at VF. Initially it involves the testing of their SAP Modules of MM, PP, FI, Product Cost and SD, e business websites and Test Suite Administration. Testing will be automated using the Mercury Tool of Quick Test Professional 6.5 for Functional Testing. There will also be some amount of manual Testing. Test Management and Defect Tracking will be done using Test Director. | |
| Responsibilities:   * Functional and Regression Testing with QTP with typical use Of Checkpoints, Exception * Handled for application to even run in unattended mode. * Prepared and Maintained Test cases. * Generated & written scripts independently & exclusively for the MM module of SAP using Quick Test Professional. * Extensive use of the Datatable object, Checkpoints, Output values, Descriptive programming and Regular expressions. * Peer reviewing of Quick Test scripts. * Execution of Quick Test scripts through Test Director to check the basis configuration of SAP Implementation. * Managing tests & requirements in Test Director using Excel Add-in. * Defect Tracking & posting bugs using Test Director. * Loading Test to the Test Director, Generating Reports. * Functional and Regression Testing of Legacy System with Winrunner typical use Of Checkpoints. | |

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| Project: | Vee HIPAA Claim Processing System (Vee HCPS) |
| Duration: | Jan 2003 to May 2004 |
| Role: | Programmer |
| Environment: | VB 6.0, Oracle |
| Description: |  |
| VeeInsure has been a pioneer in the claims process outsourcing side. Vee has proven demonstrable experience in offering Medical Claims Processing services.  Having worked with large insurance payers, TPAs and PPOs Vee believe that there is no one size fits all when it comes to a Medical Claims Processing system. We have experience in working in several systems like EMC’s Captiva, and EMC’s Action point. Vee has also built our own systems that we use for some clients. We do a due diligence, Process study and System design and Process flow. Depending on the client we discuss and are able to come to the right system on a build to suit. Here the main objective is to give the client what they want in terms of quality, deferrable at the most competent cost. *Vee had planned to develop ECPS to processing healthcare claims instead depend on 3rd party software. Initially Vee started with four VB Programmers to develop the software. This software picks and displays the claims automatically when the processors login into HIPAA and respective UI interface displays to processors. Whenever the processors complete the claim and ECPS displays next claim automatically if the claim is available.* | |
| Responsibilities:   * The company (Vee) has started development of internal application to peruse the processing claims which receive from USA. * Involved in reviewing HIPAA claim requirements and user requirements. * Designed the UI of HIPPA application * Extensively done coding the ECPS system with Coding Standards. * Demonstrate the application functions to the customer. * Involved in writing unit test cases and in peer reviews. | |